

## **Changing Faces Wellbeing Service**

### **For children, young people and their families:**

**Yorkshire & The Humber Service** - provides emotional support to children, young people and their families up to the age of 18 affected by a visible difference across the region

#### **Who can refer?**

- Parents can self-refer for their child.
- If the client is aged 16-18, they can self-refer themselves
- Health/social care/education professional

#### **How to refer**

- Telephone – 0114 2536662
- Letter – Changing Faces Yorkshire & The Humber, 33 Rockingham Lane, Sheffield, S1 4FW
- Email direct to [yandh@changingfaces.org.uk](mailto:yandh@changingfaces.org.uk)
- Fill in [downloadable form](#) from Changing Faces website and email to [yandh@changingfaces.org.uk](mailto:yandh@changingfaces.org.uk)

#### **What information do we need?**

- Client name, DOB, Email, address, telephone number and permission to leave an ansaphone message (this is very important so we can make direct contact and speed the referral process up)
- Explicit consent for referral to service given by client's parents or by client themselves if aged 16-18
- What is the reason for contact
- Condition
- Any other relevant information that the health professional feels is appropriate to the referral

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### **For Adults:**

The Adult service (based in London) covers the UK and provides emotional support to adults affected by a visible difference.

#### **Who can refer?**

- Adults can refer themselves or be referred by a health/social care/education professional

#### **How to refer**

- Telephone – 0300 012 0275
- Email [support@changingfaces.org.uk](mailto:support@changingfaces.org.uk)
- Fill in [downloadable form](#) from Changing Faces website and send to [support@changingfaces.org.uk](mailto:support@changingfaces.org.uk)